**LURGAN ASC**

**Welcome Pack**

Dear Parent / Guardian,

On behalf of Lurgan Amateur Swimming Club (LASC), I would like to welcome your child to the club and provide you with some information about our activities. The club provides opportunities for young people between the ages of four and eighteen to receive coaching and competition in Junior Auqasprints and PTL League Competition, and various Gala meets. All coaching is by qualified coaches who are trained and have been screened for their suitability for working with young people.

As a sports club, we are committed to providing high quality standards for all participants in relation to effective management, quality coaching and competition, and safety in sport. Our Child Protection Officers, Ursula McAlinden and John McComb, are responsible for ensuring that our safeguarding policy is implemented and they can be contacted on email via [cpo@lurganswimmingclub.co.uk](mailto:cpo@lurganswimmingclub.co.uk)

We welcome parents to all training and competitions and value your support. We are keen to involve parents in the club and would like to invite you to any training session where you can meet club members and find out more about the club. Below is some information about training times and dates, and details regarding travel arrangements, kit and club registration.

Training sessions take place depending on your child’s age and ability and are detailed in the session timetables.

Arrangements should be made for your child to travel to and from training sessions. We appreciate it if children can arrive promptly and are collected promptly at the end of the session. If you are going to be late picking your child up, please contact the relevant coach of duty and let them know.

Club training kit consists of trunks / jammers (boys), open back swimming suit (girls), googles and a swimming hat. Each item can be purchased through the club shop in Waves Swimming pool on Tuesday evenings from 18:45-19:45. The club has a structured membership fee depending on your child’s assigned group and session.

We would be grateful if you could complete the attached junior club membership form. For the safety of your child it is important that the club is informed of any medical condition or allergies that may be relevant, should your child fall ill or be involved in an accident while at the club.

**SAFE Guarding – LURGAN ASC PARTNERSHIP WITH PARENTS**

**Parental Consent Form**

Lurgan ASCvalues the involvement of children in our sport. We are committed to ensuring that all children have fun and stay safe whilst participating in swimming.

To help us fulfil our joint responsibilities for keeping children safe, LASC has introduced Safe in Care Guidelines. These Guidelines tell you what you can expect from us when your child participates in swimming and details the information we need from you to help us keep your child safe.

We need you to you complete this form at the start of every season and to let us know as soon as possible if any of the information changes. All information will be treated with sensitivity, respect and will only be shared with those who need to know. These include Team Manager, Lead Coach and Secretary.

**Code of Conduct and Procedures – LASC**

A breach of the following will be deemed serious. The coaching staff will deal with any minor rules broken appropriately.

* Treat leaders, coaches, teachers, team managers, officials and parents with respect
* Respect other athletes and your opponents
* Do your best to achieve your goals; be gracious in not reaching your goals
* Be part of the team and respect and support other team members both when they do well and when things go wrong
* Never bully or use bullying actions against another person; you should never hurt other team members, athletes or your opponent, this includes never taking/damaging their property, never spreading rumours or telling lies about other young people or adults
* Take part in your sport without cheating; you are responsible for not cheating and must not allow others to force you to cheat. Promote and adhere to the Spirit of Sport
* Behave in a manner that is respectful towards your Club, your Region and Swim Ireland
* Never use violence or bad language; do not shout or argue with leaders, team mates or opposing participants – talk to someone if you are upset or angry or if someone has caused you to be upset or angry
* Set at a level for what you want to achieve with your parent and coach. You can then understand the commitment and attendance needed to achieve your goals
* Do not take, or allow others to make you take, banned substances to improve your performance
* Keep to rules and guidelines set by Swim Ireland, the Region and your Club and make sure you understand the rules e.g. if you play a team sport, what contact is allowed; as a swimmer in competitions, what togs are allowed

Outline of Procedures to be followed:

Should there be a breach of any of the above the following steps will be taken to resolve the situation.

* Coaches/staff meeting to discuss incident
* Parents contacted regarding their child’s behavior and given opportunity to attend the meeting or have an independent representative attend
* Coaches representatives to meet with swimmer(s) and have independent representation or parent present in a neutral location
* Coaches meet to action procedures
* Participant informed of outcome of meeting
* Parents informed by club of outcome.

**For copies of (or information on) any of the club policy’s (listed below) please contact the LASC Child Protection Officer.**

* [Code of Conduct](http://www.swimireland.ie/files/documents/Codes-of-Conduct-2018.pdf)
* [Code of Expectation for Children & Parents](http://www.swimireland.ie/files/documents/Codes-of-Conduct-2018.pdf)
* [Transport Policy](http://www.swimireland.ie/files/documents/Travelling-Policy-2010.pdf)
* [Photography Policy](http://www.swimireland.ie/files/documents/Filming-and-Photography-Policy-April-2016.pdf)
* [Anti-bulling Policy](http://www.swimireland.ie/files/documents/Anti-bullying-policy-Nov-2015-Final.pdf)
* [Disciplinary Procedure](http://www.swimireland.ie/files/documents/SI-Safeguarding-Children-Policies-and-Proceedures-2010.pdf)

**PRIVACY NOTICE FOR OUR MEMBERS**

**Lurgan Amateur Swimming Club (LASC)**

We are committed to respecting your privacy. This notice is to explain how we may use personal information we collect before, during and after your membership with us. This notice applies to you if you have registered to become or are a member of our club. This notice explains how we comply with the law on data protection, what your rights are and for the purposes of data protection we will be the controller of any of your personal information.

References to **we**, **our** or **us** in this privacy notice are to the Lurgan Amateur Swimming Club (LASC).

We have not appointed a Data Protection Officer to oversee our compliance with data protection laws, but our Chairperson has overall responsibility for data protection compliance in our organisation (for further information contact, [chairman@lurganswimmingclub.co.uk](mailto:chairman@lurganswimmingclub.co.uk)).

1. Personal Information we may collect from you

As per our Membership Form and your interactions with the club, we may obtain **personal information** about you, such as information regarding your:

* + personal contact details that allows us to contact you directly such as name, title, email addresses and telephone numbers;
  + date of birth;
  + gender;
  + membership start and end date;
  + records of your interactions with us such as telephone conversations, emails and other correspondence and your instructions to us;
  + any credit/debit card and other payment details you provide so that we can receive payments from you and details of the financial transactions with you;
  + records of your attendance at any sessions or galas;
  + images in video and/or photographic form and voice recordings;
  + details of any Swim Ireland / Swim Ulster membership;
  + details of next of kin, family members, coaches and emergency contacts;
  + records and assessment of any athlete rankings, grading or ratings, competition results, details regarding events attended and performance;
  + any disciplinary and grievance information;
  + any information required for gala entries software (i.e. Hytek Swim Manager)

1. **SPECIAL CATEGORIES OF PERSONAL INFORMATION**

We may also collect, store and use the following “**special categories**” of more sensitive personal information regarding you, including:

* + information about your health, including any medical condition, health and sickness records, medical records and health professional information.

We may not collect all of the above types of special category personal information about you. In relation to the special category personal data that we may process, we do so on the basis that:

* + the processing is necessary for reasons of substantial public interest, on a lawful basis;
  + it is necessary for the establishment, exercise or defence of legal claims;
  + it is necessary for the purposes of carrying out the obligations and exercising our or your rights in the field of employment and social security and social protection law; or
  + based on your explicit consent.

In the table below’ we refer to these as the “special category reasons for processing of your personal data”.

We may also collect criminal records information about you. For criminal records history we process it on the basis of legal obligations or based on your explicit consent.

1. **WHERE WE COLLECT YOUR INFORMATION**

We typically collect personal information about our members when you apply to become a member of the club, when you purchase any services or products we offer, when you make a query and/or complaint or when you correspond with us by phone, e-mail or in some other way.

If you are providing us with details of next of kin, family members and emergency contacts, they have a right to know and to be aware of how what personal information we hold about them, how we collect it and how we use and may share that information. Please share this privacy notice with those of them whom you feel are sufficiently mature to understand it. They also have the same rights as set out in the “**Your rights in relation to personal information**” section further below.

1. Uses made of the information

The table below describes the main purposes for which we process your personal information, the categories of your information involved and our lawful basis for being able to do this.

| **Purpose** | **Personal information used** | **Lawful basis** |
| --- | --- | --- |
| **To administer any membership you have with us and managing our relationship with you, including dealing with payments and any support or service made by you** | All contact and membership details, transaction and payment information, records of your interactions with us. | This is necessary to enable us to properly manage and administer your membership contract with us. |
| **To arrange and manage any contracts for the provision of any services or products** | Contact details, transaction and payment information.  Records of your interactions with us. | This is necessary to enable us to properly administer and perform any contract for the provision of any services and products you have purchased from us. |
| **To send you information which is included within your membership including details about competitions and events, partner offers and discounts, and any club activities.** | Contact and membership details. | This is necessary to enable us to properly manage and administer your membership contract with us. |
| **To send you other marketing information we think you might find useful or which you have requested from us, including our newsletters, information about membership, events, products and information about our commercial partners** | Contact details and  marketing preferences. | If information provided is extended beyond general club activities, LASC will require your consent for any direct marketing that is not included as part of any membership package. |
| **To answer your queries or complaints** | Contact details and records of your interactions with us | We have a legitimate interest to provide complaint handling services to you in case there are any issues with your membership. |
| **Retention of records** | All the personal information we collect. | We have a legitimate interest in retaining records whilst they may be required in relation to complaints or claims. We need to retain records in order to properly administer and manage your membership and run our club and, in some cases, we may have legal or regulatory obligations to retain records.  We process special category personal data on the basis of the “special category reasons for processing of your personal data” referred to in section 2 above.  For criminal records history, we process it on the basis of legal obligations or based on your explicit consent. |
| **The security of our IT systems** | Your usage of our IT systems and online portals. | We have a legitimate interest to ensure that our IT systems are secure. |
| **To conduct data analytics studies to better understand event attendance and trends within the sport** | Records of your attendance at any events or competitions hosted by us. | We have a legitimate interest in doing so to ensure that our membership is targeted and relevant. |
| **For the purposes of promoting the club, our events and membership packages.** | Images in video and/or photographic form. | Where you have given us your explicit consent to do so. |
| **To comply with health and safety requirements** | Records of attendance, | We have a legal obligation and a legitimate interest to provide you and other members of our organisation with a safe environment in which to participate in sport.  We process special category personal data on the basis of the “special category reasons for processing of your personal data” referred to in section 2 above. |
| **To administer your attendance at any courses or programmes you sign up to** | All contact and membership details,  transaction and payment data.  Details of any membership and performance data. | This is necessary to enable us to register you on to and properly manage and administer your attendance on the course and/or programme. |
| **To arrange for any trip or transportation to and from an event** | Identification documents details of next of kin, family members and emergency contacts, transaction and payment information, health and medical information. | This is necessary to enable us to make the necessary arrangements for the trip and/or transportation to an event.  We process special category personal data on the basis of the “special category reasons for processing of your personal data” referred to in section 2 above. |
| **To use information about your physical or mental health (including any injuries) or disability status, to ensure your health and safety and to assess your fitness to participate in any events or activities we host and to provide appropriate adjustments to our sports facilities.** | Health and medical information | We process special category personal data on the basis of the “special category reasons for processing of your personal data” referred to in section 2 above. |
| **To gather evidence for possible grievance or disciplinary hearings** | All the personal information we collect | We have a legitimate interest in doing so to provide a safe and fair environment for all members and to ensure the effective management of any disciplinary hearings, appeals and adjudications.  We process special category personal data on the basis of the “special category reasons for processing of your personal data” referred to in section 2 above.  For criminal records history we process it on the basis of legal obligations or based on your explicit consent. |
| **To comply with legal obligations, for example, regarding people working with children or vulnerable adults to comply with our safeguarding requirements** | Information about your criminal convictions and offences | For criminal records history we process it on the basis of legal obligations or based on your explicit consent. |

For some of your personal information you will have a legal, contractual or other requirement or obligation for you to provide us with your personal information. If you do not provide us with the requested personal information we may not be able to admit you as a member or we may not be able to properly perform our contract with you or comply with legal obligations and we may have to terminate your membership. For other personal information you may not be under an obligation to provide it to us, but if you do not provide it then we may not be able to properly perform our contract with you.

Where you have given us your consent to use your personal information in a particular manner, you have the right to withdraw this consent at any time, which you may do by contacting us as described in the "Contacting us" section below.

Please note however that the withdrawal of your consent will not affect any use of the data made before you withdrew your consent and we may still be entitled to hold and process the relevant personal information to the extent that we are entitled to do so on bases other than your consent. Withdrawing consent may also have the same effects as not providing the information in the first place, for example we may no longer be able to provide certain member benefits to you.

1. **DIRECT MARKETING**

**Email, post and SMS marketing**: from time to time, we may contact you by email, post or SMS with information about products and services we believe you may be interested in.

We will only send marketing messages to you in accordance with the marketing preferences you set. You can then let us know at any time that you do not wish to receive marketing messages by emailing [chairman@lurganswimmingclub.co.uk](mailto:chairman@lurganswimmingclub.co.uk)

1. Disclosure of your PERSONAL information

We share personal information with the following parties:

* + **Any party approved by you.**
  + **To Swim Ireland and Swim Ulster as governing bodies or regional bodies for the sports covered by our club:** to allow them to properly administer the sports on a local, regional and national level.
  + **Other service providers**: for example, email marketing specialists, payment processors, data analysis CCTV contractors, promotional advisors, contractors or suppliers and IT services (including CRM, website, video- and teleconference services);
  + **Our Commercial Partners:** for the purposes of providing you with information on any tickets, special offers, opportunities, products and services and other commercial benefits provided by our commercial partners;
  + **The Government or our regulators**: where we are required to do so by law or to assist with their investigations or initiatives.
  + **Police, law enforcement and security services**: to assist with the investigation and prevention of crime and the protection of national security.

1. **TRANSFERRING YOUR PERSONAL INFORMATION INTERNATIONALLY**

The personal information we collect is not transferred to and stored in countries outside of the UK and the European Union.

1. **HOW LONG DO WE KEEP PERSONAL INFORMATION FOR?**

The duration for which we retain your personal information will differ depending on the type of information and the reason why we collected it from you. However, in some cases personal information may be retained on a long-term basis: for example, personal information that we need to retain for legal purposes will normally be retained in accordance with usual commercial practice and regulatory requirements. Generally, where there is no legal requirement we retain all physical and electronic records for a period of up to 6 years after your last contact with us or the end of your membership. Exceptions to this rule are:

* + Details regarding unsuccessful membership applicants where we hold records for a period of not more than 12 months;
  + Information that may be relevant to personal injury or discrimination claims may be retained until the limitation period for those types of claims has expired. For personal injury or discrimination claims this can be an extended period as the limitation period might not start to run until a long time after the event.

It is important to ensure that the personal information we hold about you is accurate and up-to-date, and you should let us know if anything changes, for example if you change your phone number or email address. On these matters, you can contact us by emailing [registrations@lurganswimmingclub.co.uk](mailto:registrations@lurganswimmingclub.co.uk) .

1. **YOUR RIGHTS IN RELATION TO PERSONAL INFORMATION**

You have the following rights in relation to your personal information:

* the right to be informed about how your personal information is being used;
* the right to access the personal information we hold about you;
* the right to request the correction of inaccurate personal information we hold about you;
* the right to request the erasure of your personal information in certain limited circumstances;
* the right to restrict processing of your personal information where certain requirements are met;
* the right to object to the processing of your personal information;
* the right to request that we transfer elements of your data either to you or another service provider; and
* the right to object to certain automated decision-making processes using your personal information.

You should note that some of these rights, for example the right to require us to transfer your data to another service provider or the right to object to automated decision making, may not apply as they have specific requirements and exemptions which apply to them and they may not apply to personal information recorded and stored by us. For example, we do not use automated decision making in relation to your personal data. However, some have no conditions attached, so your right to withdraw consent or object to processing for direct marketing are absolute rights.

Whilst this privacy notice sets out a general summary of your legal rights in respect of personal information, this is a very complex area of law. More information about your legal rights can be found on the Information Commissioner’s website at <https://ico.org.uk/for-the-public/> .

To exercise any of the above rights, or if you have any questions relating to your rights, please contact us by using the details set out in the "Contacting us" section below.

If you are unhappy with the way we are using your personal information you can also complain to the UK Information Commissioner’s Office or your local data protection regulator. We are here to help and encourage you to contact us to resolve your complaint first.

1. **CHANGES TO THIS NOTICE**

We may update this privacy notice from time to time. When we change this notice in a material way, we will update the version date at the bottom of this page. For significant changes to this notice we will try to give you reasonable notice unless we are prevented from doing so. Where required by law we will seek your consent to changes in the way we use your personal information.

1. **CONTACTING US**

In the event of any query or complaint in connection with the information we hold about you, please email chairman@lurganswimmingclub.co.uk or write to us at Lurgan Swimming Club, Waves Leisure Centre, Robert St, Lurgan, Craigavon BT66 8BE.

**Version dated June 2018**